



AINFINITY™

AIOps

Predict. Recommend. Resolve.

Alfinity provides the end-to-end solution to address the challenges of IT Operations.

Backed by powerful Artificial Intelligence technologies like NLP and Machine Learning, AIOps provides a direct solution for the most critical challenges in IT operations. With the burden of managing, monitoring and resolving the

issues that inevitably arise with emerging technologies, AIOps serves as a robust AI-based platform that consists of powerful components that can predict, recommend and resolve issues - often long before an issue occurs.



The issues you resolve the fastest are the ones that can be predicted.

It's one thing to operate on known information based on operational events. It's quite another to be able to use large amounts of incoming data to automatically spot and resolve issues in real-time. That is the benefit of coupling artificial intelligence with ITOps. Your company moves forward at the speed at which you can respond to operational needs.

With a new strategic paradigm, your company can be responsive at a level that results in your ability to provide better service at lower

cost, meet client demands of an always-on operation and contain and better manage IT costs amidst growing scalability and performance demands.

We equip IT organizations with the tools to move beyond operations defined by issue response to operations that becomes both predictive and more experience driven. Our technology and services provide new and better approaches to ongoing management.

AI + ITOps = AIOps

Predict

Predicts issues before they occur

Recommend

Recommends solutions / partners with users

Resolve

Takes action and resolves issues through proven runbooks

AIOps: Built to offer end-to-end solutions right from the start.

Built with an understanding that every IT operation is unique, AIOps combines the best AI recommendation capability and ITOps experience. Using this collective intelligence transforms your IT infrastructure's ability to see what's coming and respond. Beyond merely cataloging

issues, is the products' ability to automatically, and virtually instantaneously, offer solutions for resolution. Once a resolution is identified, AIOps initiates the response from directly within the tool, addressing IT issues faster and allowing operations to continue moving.

Built on our experience. To help create your company's future.

The vision for AIOps started with our years of experience in ITOps. We utilized the most successful components of our solutions and incorporated them into our AI driven approach. Combining expertise with new intelligence resulted in a next-generation ITOps solution that increases speed to resolution and reduces your bottom line costs. As businesses strive to manage increasingly diverse infrastructure, our AIOps platform tightly integrates with existing monitoring tools and ensures robust incident resolution.



End-to-End Solution
Prediction to Resolution



Knowledge Library
Self-learning with Use



Systematic Resolution
Via Intelligent Automation



Consistent Recommendations
Completely Traceable



Integration
With IT Ticketing
& Monitoring Tools



Single Point Resolution
All Issues in One
Interface



Intuitive Dashboards
Measure Operational &
Business Impact



With all our products to advance and enhance your IT operations, perhaps the biggest impact will be seen in your bottom line.

From lowering costs to improving productivity, our AIOps product optimizes your underlying infrastructure to enable more efficiency, translating into more success for your business.



Reduce Cost

- Prevent issues before they occur
- Systematically resolve issues through collective intelligence



Improve Business Continuity

- Centralized self-learning knowledge repository
- Eliminate single point failure, improving entire team performance



Improve Productivity

- Keep focus on critical issues by auto-resolving standard procedures
- Predict and resolve issues before they become incidents -all with increased resolution speed



Consistent & Optimized Resolution

- Drive resolution through runbooks
- ML-based recommendations based upon team usage for optimal resolution



Root-cause Remediation

- Identify and fix causes of critical issues faster
- Improve Mean Time Between Failures (MTBF)

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