

PRIME

Provider Directory Fulfillment

- » Inconsistencies due to provider data stored in different systems?
- » Inaccessibility of providers resulting in frustrated consumers?
- » Timely maintenance of healthcare provider directories?
- » Inability to meet compliance rules?

PRIME offers a comprehensive provider directory management platform, tailored to your constituents needs.

Overview

Technology and automation have simplified other areas of our lives but seem to have ignored aspects of healthcare administration. Users or patients get frustrated when they look up a doctor in their provider network, only to learn the doctor has moved. In an era where making dinner reservations or purchasing movie tickets is possible with a few clicks, it is natural for patients to expect the same level of ease and accuracy in their healthcare. And why shouldn't they?

Provider directories are pivotal and contain crucial information. Maintaining, producing, and disseminating accurate, updated directories across multiple channels is not an easy task. The complex nature of the healthcare industry combined with the fluid nature of participating provider information and the limited resources available to create and maintain accurate directories, makes it tough for health plans to manage directories. At the same time, the penalty for failing to provide accurate and up-to-date provider directories can be significant. Complaints can also trigger audits or sanctions with potential financial and reputational consequences.

With this growing demand for perfect, up-to-date provider directories that give required information at just a few clicks, health plans need a technology partner who can provide these services while maintaining compliance.

A one-stop shop for provider data management, PRIME offers a comprehensive provider directory management platform. Powered by leading-edge technology along with broad experience with the healthcare industry, PRIME allows you to deliver information fast and tailored to your constituents needs.

Automating Provider Directories

Atlas Systems offers an easily accessible solution to efficiently import, reconcile and manage provider data to allow users to quickly find and contact providers. We help design flexible directories that support the complex network of affiliations and relationships in modern healthcare. Additionally, Atlas Systems PRIME can validate your provider data quarterly so that accurate data is presented to your constituents.

Accessibility Directories

Atlas Systems offers tagged directories that are made more accessible. These help by improving interactions for people with disabilities. Our Accessibility Directories are correctly designed, developed and edited, such that all users have equal access to information and functionality.



Testimonials

We decided to partner with Atlas Systems. Atlas, through their PRIME software, delivered the results we were looking for. The PRIME software allows providers to update their demographic data easily through on-line, call center and facsimile methods. Our accuracy rates improved significantly.

Vice President - Operations Large Health Insurance & Wellness Company

PRIME enabled our business operations to significantly improve provider data quality at a reduced total cost of ownership when compared to alternative solutions. Atlas's solution integrated seamlessly with our PDMS.

CIO East Coast Health Plan

We have used PRIME to validate our provider data and the accuracy level has moved up to 98%, which is unheard of. The biggest differentiator in PRIME is their primary data verification model, which means they reach out to every single provider.

Provider Data Quality Leader Large US Health Plan

Top Health Plans trust PRIME





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An independent licensee of the Blue Cross and Blue Shield Association





Other PRIME solutions

Provider Directory Fulfillment On-demand, print-ready, ADA and 508 Compliant provider directory services

Provider Training Compliance training platform



PRIME

Provider Data Accuracy and Validation Multi-channel. Direct to source, Outcome-based, Auditability

Back Office

Support Services

Inbound and outbound call center services specializing in provider and member inquiries

> **Mock Audit** Preparation CMS, State and client-based Audit Preparation

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PRIME



The PRIME Advantage

Based on our industry expertise and stateof-the-art technology, we can help you easily balance regulations with user-friendly, accurate provider directories. PRIME makes it easy for you to unify, manage, and maintain provider data, boost data quality, and drive the success of strategic patient access and provider network initiatives.

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